

University of the West of Scotland

Module Descriptor

Session: 2023/24

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|--|--|--------------------------|---|
| Title of Module: Tourism and Destination Management | | | |
| Code: TOUR10019 | SCQF Level: 10 (Scottish Credit and Qualifications Framework) | Credit Points: 20 | ECTS: 10 (European Credit Transfer Scheme) |
| School: | School of Business & Creative Industries | | |
| Module Co-ordinator: | Sandro Carnicelli | | |

Summary of Module

This module explores the key characteristics of destination management and marketing by drawing on areas related to governance, marketing strategies, image promotion and branding. The module demonstrates the need for an integrated approach to the planning, development and marketing of a destination examining local, regional, national and international examples A key part of the module is to develop a critical understanding of the nature of Destination Management Organisations (DMOs) operations, challenges as well as opportunities. The module also provides students with the opportunity to develop a critical approach to analysing tourism destinations. Understand Destination Development Critically Analyse Destination Marketing Strategies Demonstrates the need for an integrated approach to the planning, development and marketing of a destination

Module Delivery Method

| Face-To-Face | Blended | Fully Online | HybridC | Hybrid 0 | Work-Based Learning |
|-------------------------------------|-------------------------------------|-------------------------------------|--------------------------|--------------------------|--------------------------|
| <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

See Guidance Note for details.

Campus(es) for Module Delivery

The module will **normally** be offered on the following campuses / or by Distance/Online Learning: (Provided viable student numbers permit) (tick as appropriate)

| Paisley: | Ayr: | Dumfries: | Lanarkshire: | London: | Distance/Online Learning: | Other: |
|-------------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|-------------------------------------|----------|
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | Add name |

Term(s) for Module Delivery

(Provided viable student numbers permit).

| | | | | | |
|--------|--------------------------|--------|-------------------------------------|--------|--------------------------|
| Term 1 | <input type="checkbox"/> | Term 2 | <input checked="" type="checkbox"/> | Term 3 | <input type="checkbox"/> |
|--------|--------------------------|--------|-------------------------------------|--------|--------------------------|

Learning Outcomes: (maximum of 5 statements)

These should take cognisance of the SCQF level descriptors and be at the appropriate level for the module.

At the end of this module the student will be able to:

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| L1 | Demonstrate understanding of destination branding and promotion related to tourism development |
| L2 | Critically discuss the underlying principles of DMOs and understand implications in managing and marketing a tourism destination |
| L3 | Critically analyse and apply theoretical knowledge on destination management and marketing |
| L4 | Click or tap here to enter text. |
| L5 | Click or tap here to enter text. |

Employability Skills and Personal Development Planning (PDP) Skills

| | |
|---|---|
| SCQF Headings | During completion of this module, there will be an opportunity to achieve core skills in: |
| Knowledge and Understanding (K and U) | <p>SCQF Level 10</p> <p>Developing a critical awareness of the principles of destination management and their application to branding, marketing, governance, and policy development strategies. Demonstrate understanding of the integration of academic theories and models involved in management, marketing, branding, governance and public policy.</p> |
| Practice: Applied Knowledge and Understanding | <p>SCQF Level 10</p> <p>Applying management, marketing and branding tools and techniques to a range of contexts and tourism destinations.</p> |
| Generic Cognitive skills | <p>SCQF Level 10</p> <p>Dealing with complex issues and make informed judgements based on the knowledge developed in management, marketing, branding, governance and public policy</p> |
| Communication, ICT and Numeracy Skills | <p>SCQF Level 10</p> <p>Communicate effectively and interpret complex concepts making effective use of technology to present documents in an appropriate form to a range of audiences</p> |

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| Autonomy, Accountability and Working with others | SCQF Level 10 Work with others to analyzing information and develop concepts associated with tourism destination management. | |
| Pre-requisites: | Before undertaking this module the student should have undertaken the following: | |
| | Module Code: | Module Title: |
| | Other: | |
| Co-requisites | Module Code: | Module Title: |

*Indicates that module descriptor is not published.

| Learning and Teaching | |
|---|--|
| In line with current learning and teaching principles, a 20-credit module includes 200 learning hours, normally including a minimum of 36 contact hours and maximum of 48 contact hours. | |
| Learning Activities During completion of this module, the learning activities undertaken to achieve the module learning outcomes are stated below: | Student Learning Hours (Normally totalling 200 hours): (Note: Learning hours include both contact hours and hours spent on other learning activities) |
| Lecture/Core Content Delivery | 24 |
| Tutorial/Synchronous Support Activity | 12 |
| Asynchronous Class Activity | 56 |
| Independent Study | 108 |
| Choose an item. | |
| Choose an item. | |
| Choose an item. | |
| Choose an item. | |
| Choose an item. | |
| | 200 Hours Total |
| **Indicative Resources: (eg. Core text, journals, internet access) | |

The following materials form essential underpinning for the module content and ultimately for the learning outcomes:

Beritelli, P., Bieger, T., & Laesser C.(2007) Destination Governance: Using Corporate Governance Theories as a Foundation for Effective Destination Management. Journal of Travel Research. 46(1):96-107.

Kozak, M., & Kozak, N. (Eds.) (2019). Tourist destination management: Instruments, products, and case studies. Cham: Springer

Wang, Y., & Pizam, A. (Eds.) (2011). Destination marketing and management: Theories and applications. CABI International

Please ensure the list is kept short and current. Essential resources should be included, broader resources should be kept for module handbooks / Aula VLE.

Resources should be listed in Right Harvard referencing style or agreed professional body deviation and in alphabetical order.

(*N.B. Although reading lists should include current publications, students are advised (particularly for material marked with an asterisk*) to wait until the start of session for confirmation of the most up-to-date material)

Attendance and Engagement Requirements

In line with the [Student Attendance and Engagement Procedure](#): Students are academically engaged if they are regularly attending and participating in timetabled on-campus and online teaching sessions, asynchronous online learning activities, course-related learning resources, and complete assessments and submit these on time.

For the purposes of this module, academic engagement equates to the following:

Attending Classes and completing assessment activities

Equality and Diversity

The University's Equality, Diversity and Human Rights Procedure can be accessed at the following link: [UWS Equality, Diversity and Human Rights Code](#).

Please ensure any specific requirements are detailed in this section. Module Co-ordinators should consider the accessibility of their module for groups with protected characteristics..

(N.B. Every effort will be made by the University to accommodate any equality and diversity issues brought to the attention of the School)

Supplemental Information

Divisional Programme Board

Marketing, Innovation, Tourism & Events

| | |
|---------------------------------------|---|
| Assessment Results (Pass/Fail) | Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> |
| School Assessment Board | |
| Moderator | Jacqui Greener |
| External Examiner | A Miller |
| Accreditation Details | e.g. ACCA Click or tap here to enter text. |
| Changes/Version Number | |

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| Assessment: (also refer to Assessment Outcomes Grids below) |
| <p>This section should make transparent what assessment categories form part of this module (stating what % contributes to the final mark). Maximum of 3 main assessment categories can be identified (which may comprise smaller elements of assessment). NB: The 30% aggregate regulation (Reg. 3.9) (40% for PG) for each main category must be taken into account. When using PSMD, if all assessments are recorded in the one box, only one assessment grid will show and the 30% (40% at PG) aggregate regulation will not stand. For the aggregate regulation to stand, each component of assessment must be captured in a separate box. Please provide brief information about the overall approach to assessment that is taken within the module. In order to be flexible with assessment delivery, be brief, but do state assessment type (e.g. written assignment rather than “essay” / presentation, etc) and keep the detail for the module handbook. Click or tap here to enter text.</p> |
| Assessment 1 – A class test to be completed within a timescale and worth 20% |
| Assessment 2 – A case study report Worth 80% |
| Assessment 3 – Free Text |
| <p>(N.B. (i) Assessment Outcomes Grids for the module (one for each component) can be found below which clearly demonstrate how the learning outcomes of the module will be assessed. (ii) An indicative schedule listing approximate times within the academic calendar when assessment is likely to feature will be provided within the Student Module Handbook.)</p> |

Assessment Outcome Grids (See Guidance Note)

| Component 1 | | | | | | | |
|-------------------------------|----------------------|----------------------|----------------------|----------------------|----------------------|-------------------------------------|-------------------------|
| Assessment Type (Footnote B.) | Learning Outcome (1) | Learning Outcome (2) | Learning Outcome (3) | Learning Outcome (4) | Learning Outcome (5) | Weighting (%) of Assessment Element | Timetable Contact Hours |
| | x | | | | | 20 | 12 |

| Component 2 | | | | | | | |
|-------------------------------|----------------------|----------------------|----------------------|----------------------|----------------------|-------------------------------------|-------------------------|
| Assessment Type (Footnote B.) | Learning Outcome (1) | Learning Outcome (2) | Learning Outcome (3) | Learning Outcome (4) | Learning Outcome (5) | Weighting (%) of Assessment Element | Timetable Contact Hours |
| | | x | x | | | 80 | 36 |

| Component 3 | | | | | | | |
|--|----------------------|----------------------|----------------------|----------------------|----------------------|-------------------------------------|-------------------------|
| Assessment Type (Footnote B.) | Learning Outcome (1) | Learning Outcome (2) | Learning Outcome (3) | Learning Outcome (4) | Learning Outcome (5) | Weighting (%) of Assessment Element | Timetable Contact Hours |
| | | | | | | | |
| Combined Total for All Components | | | | | | 100% | XX hours |

Change Control:

| What | When | Who |
|---|------------|----------|
| Further guidance on aggregate regulation and application when completing template | 16/01/2020 | H McLean |
| Updated contact hours | 14/09/21 | H McLean |
| Updated Student Attendance and Engagement Procedure | 19/10/2023 | C Winter |
| Updated UWS Equality, Diversity and Human Rights Code | 19/10/2023 | C Winter |
| Guidance Note 23-24 provided | 12/12/23 | D Taylor |
| General housekeeping to text across sections. | 12/12/23 | D Taylor |

Version Number: MD Template 1 (2023-24)