

Module Descriptor

Title	Stakeholder Communication				
Session	2025/26	Status	Published		
Code	ENGG07030	SCQF Level	7		
Credit Points	20 ECTS (European Credit Transfer Scheme)		10		
School	Computing, Engineering and Physical Sciences				
Module Co-ordinator	TBC				

Summary of Module

This module introduces students to the importance of effective communication in the planning process, with a focus on engaging various stakeholders. It explores how planners can interact with communities, government bodies, private developers, and other key stakeholders to achieve successful planning outcomes. The module covers communication strategies, conflict resolution, negotiation, and the use of digital tools to enhance stakeholder engagement.

The Graduate Attributes relevant to this module are:

- Academic: Analytical, Knowledgeable, Digitally literate, Inquiring
- Personal: Effective communicator, Culturally aware, Emotionally intelligent
- Professional: Collaborative, Socially responsible, Potential leader

Module Delivery Method	On-Campus¹	Hybrid²	Online	e ³	Work -Based Learning⁴
Campuses for Module Delivery	Ayr Dumfries	Lanarks London Paisley	hire	Learr	nline / Distance ning Other (specify)

¹ Where contact hours are synchronous/ live and take place fully on campus. Campus-based learning is focused on providing an interactive learning experience supported by a range of digitally-enabled asynchronous learning opportunities including learning materials, resources, and opportunities provided via the virtual learning environment. On-campus contact hours will be clearly articulated to students.

² The module includes a combination of synchronous/ live on-campus and online learning events. These will be supported by a range of digitally-enabled asynchronous learning opportunities including learning materials, resources, and opportunities provided via the virtual learning environment. On-campus and online contact hours will be clearly articulated to students.

³ Where all learning is solely delivered by web-based or internet-based technologies and the participants can engage in all learning activities through these means. All required contact hours will be clearly articulated to students.

⁴ Learning activities where the main location for the learning experience is in the workplace. All required contact hours, whether online or on campus, will be clearly articulated to students

Terms for Module Delivery	Term 1	Term 2	Term 3	
Long-thin Delivery over more than one Term	Term 1 – Term 2	Term 2 – Term 3	Term 3 – Term 1	

Lear	rning Outcomes
L1	Understand the key principles of stakeholder communication in the planning process.
L2	Identify and evaluate different stakeholder groups and their roles in town and country planning.
L3	Apply communication techniques to engage stakeholders effectively in planning decisions.
L4	Demonstrate an understanding of how to resolve conflicts and negotiate with stakeholders.
L5	Use digital platforms and tools to facilitate stakeholder engagement and participation.

Employability Skills and Personal Development Planning (PDP) Skills						
SCQF Headings	During completion of this module, there will be an opportunity to achieve core skills in:					
Knowledge and	SCQF7					
Understanding (K and U)	Understanding stakeholders roles and communication needs in planning.					
	Knowledge of legal frameworks that emphasise stakeholder engagement.					
Practice: Applied	SCQF7					
Knowledge and Understanding	Applying negotiation and conflict resolution techniques in real-world planning scenario.					
	Using digital tools for stakeholder engagement (e.g., online consultation platforms).					
Generic	SCQF7					
Cognitive skills	Critical thinking to assess the perspective of different stakeholders.					
	Problem-solving in complex stakeholder negotiations and disputes.					
Communication,	SCQF7					
ICT and Numeracy Skills	Developing clear, concise communication through reports, presentations and public consultations.					
	USING ICT tools to facilitate online stakeholder engagement.					
Autonomy,	SCQF 7					
Accountability and Working with Others	Working independently and colleboratively in team-based stakeholder engagement exercise.					
211013	Reflection on personal and team performance in communication tasks.					

Prerequisites	Module Code	Module Title
	Other	

Co-requisites	Module Code	Module Title

Learning and Teaching

In line with current learning and teaching principles, a 20-credit module includes 200 learning hours, normally including a minimum of 36 contact hours and maximum of 48 contact hours.

The module will be delivered through a combination of lectures, which will develop the theoretical underpinning for the module content, and workshops, which will enable to apply theoretical concepts and frameworks into communication techniques to engage stakeholders effectively in planning decisions in planning context. In the workshop activities, students will be introduced a real-world problem where they will be able to apply appropriate techniques to resolve conflicts and negotiate with stakeholders.

Learning Activities During completion of this module, the learning activities undertaken	Student Learning Hours
to achieve the module learning outcomes are stated below:	(Note: Learning hours include both contact hours and hours spent on other learning activities)
Lecture / Core Content Delivery	27
Laboratory / Practical Demonstration / Workshop	09
Independent Study	164
n/a	
n/a	
n/a	
TOTAL	200

Indicative Resources

The following materials form essential underpinning for the module content and ultimately for the learning outcomes:

Innes, J.E. and Booher, D.E., 2018. Planning with Complexity: An Introduction to Collaborative Rationality for Public Policy, Taylor & Francis

Office for Place, 2023. Creating a Design Code (section Community Engagement), https://www.gov.uk/guidance/creating-a-design-code/updates

Scottish Government, 2024. Participation handbook,

https://www.gov.scot/publications/participation-handbook/pages/14/

Sustrans Scotland, 2022. Places for Everyone: Community Engagement Guide, https://www.showcase-sustrans.org.uk/wp-content/uploads/2022/11/PfE-Community-Engagement-Guide-November-2022-v2.pdf

(N.B. Although reading lists should include current publications, students are advised (particularly for material marked with an asterisk*) to wait until the start of session for confirmation of the most up-to-date material)

Attendance and Engagement Requirements

In line with the <u>Student Attendance and Engagement Procedure</u>, Students are academically engaged if they are regularly attending and participating in timetabled oncampus and online teaching sessions, asynchronous online learning activities, course-related learning resources, and complete assessments and submit these on time.

For the purposes of this module, academic engagement equates to the following:

The School of Computing, Engineering and Physical Sciences has set a threshold of 80% attendance at all on-campus activities.

Equality and Diversity

The University's Equality, Diversity and Human Rights Procedure can be accessed at the following link: <u>UWS Equality</u>, <u>Diversity and Human Rights Code</u>.

Aligned with the University's commitment to equality and diversity, this module supports equality of opportunity for students from all backgrounds and learning needs. Using the VLE, material will be presented electronically in formats that allow flexible access and manipulation of content. This module complies with University regulations and guidance on inclusive learning and teaching practice. Specialist assistive equipment, support provision and adjustment to assessment practice in accordance with the University's policies and regulations. More information on the University's EDI policies can be accessed at: https://www.uws.ac.uk/about-uws/uws-commitments/equality-diversity-inclusion/

(N.B. Every effort will be made by the University to accommodate any equality and diversity issues brought to the attention of the School)

Supplemental Information

Engineering Physical Sciences
☐ Pass / Fail ⊠ Graded
Engineering
TBC
None
☐ Yes ⊠ No

Assessment (also refer to Assessment Outcomes Grids below)
Assessment 1
A stakeholder communication plan (50%).
Assessment 2
A group presentation (50%).
Assessment 3

n/a							
(N.B. (i) Assessment below which clearly o					•		•
(ii) An indicative sche assessment is likely t		•					
Component 1	T	1	1	T		T	1
Assessment Type	LO1	LO2	LO3	LO4	LO5	Weighting of Assessment Element (%)	Timetabled Contact Hours
Stakeholder communication plan						50	0
Component 2							
Assessment Type	LO1	LO2	LO3	LO4	LO5	Weighting of Assessment Element (%)	Timetabled Contact Hours
Group presentation				\boxtimes		50	2
Component 3							
-	101	100	100	104	105	Maighting of	Timetabled
Assessment Type	LO1	LO2	LO3	LO4	LO5	Weighting of Assessment Element (%)	Contact Hours
n/a							
	Com	bined to	tal for a	ll comp	onents	100%	hours
Change Control							1
What				Wh	en	Who	